CO-OP WEB BUILDER

2023 User Manual & Quick Start Guide

If you ever have questions while working on your site, please reach out to the CWB team at <a href="mailto:coopwebbuilder@copwebbuilder@coopwebbuilder@coopwebbuilder@coopwebbuilder@coopw

Table of Contents

1: Logging In

2: Your User Page

3: Drupal Admin Toolbar

4: Content

5: Adding Content

6: Editing Content

7: Custom Blocks

8: Your Site's Appearance

9: Updating Your Logo

10: Webforms

11: Sending Webform Results via Email

12: Text Editor

13: People

14: Mobile

15: Social Media Feeds

16: Metatags

17: Menus

18: Alerts

19: Additional Best Practices

20: Design Consultations

21: Spam Provention

22: Accessibility

23: SEO and Social Sharing

1. Logging In

To begin using your Co-Op Administrator Permissions, you will first need to log in to your site. You will be able to log in using yourwebsitedomain/user/login. When on the correct page, you will see the screen below:

		-
nter your Touchstone Energy Coop	perative, Inc username.	
assword *		
nter the password that accompan	ies your username.	
	ies your username.	
САРТСНА		
САРТСНА	nies your username. Ing whether or not you are a human visitor and to prevent automated spam submissions.	
CAPTCHA This question is for testir		
 CAPTCHA This question is for testin Math question * 		
 CAPTCHA This question is for testin Math question * 3 + 5 = 		

Log-in using your username and password that were set up when creating your account.

!! Stuck?

If you are having trouble logging in, you can always reset your password. When clicking this option, instructions will be sent to your email address. If you are still having issues or did not receive an email, reach out to the CWB team and we can manually reset your password.

Log in Reset	your password	
Username *		
Enter your Touchstone Er	nergy Cooperative, Inc username.	
Password *		
		•

2. Your User Page

Once logged in to your site, the first page you land on will be you "User Page."

This will allow you to see:

- How long your account has been active
- Shortcuts you created
- Submissions you have made for webforms

In most cases, you will not be doing much on this actual page. You probably want to go to your homepage, which you can do by clicking your site's logo in the left corner of your admin toolbar.



3. Drupal Admin Toolbar

Now that you went through the work of logging in, you can make the most of your "Co-Op Admin" privileges by using the admin toolbar. This will be your best friend when navigating your website. You can use the toolbar to make almost any change that is needed. There are three main sections to be familiar with: **Manage, Shortcuts, and Admin**.



E Manage 🛧 Shortcuts 👤 admin Admin Toolbar quick search

Shortcuts: One cool feature of our platform is the ability to add shortcuts to pages. Maybe you frequently edit your homepage slideshow and want quick access to the edit page. Add a shortcut and save yourself some time! Any editing page can be added to your Shortcuts by pressing the star icon, as seen below.

Create News Articles 🕸 🔶	
Home > Add content	
✓ Added a shortcut for Create News Articles.	
E Manage 🛧 Shortcuts 🧏 admin 🛛 Admin Toolbar quick search	
View profile Edit profile Log out	1+

Admin: You can use the admin section to log out or view your profile.

💪 Pro Tip

Maybe you would prefer to have the toolbar to the side of your screen (like it is in WordPress) as opposed to across the top. Well good news-- you can change the location of your toolbar by clicking the button on the top right of your screen:

≡м	anage 🔺 S	hortcuts 👤	admin Admin T	oolbar quick se	arch								🖋 Edit
1	Content	🚓 Structure	🔦 Appearance	Extend	🔧 Configuration	Le People	Reports	🕜 Help		this will change	ge the toolba	ar location	1+
		Touch	stone Energy® operatives		Training	∽ My Co	operative×	Rebates	∽ Safety∽	News & Events [~]	SmartHub	Q	
		View	Connected Acc	ounts	Shortcuts	Edit Su	Ibmissions						
		Member for 3	/ears										

Now your admin toolbar looks like this!

H anage	★ Shortcut	s 🕽	admin Adm	nin Toolbar quick search							💉 Ed	lit
1		0	Main Office: I	Phone Outage Reporting: Phone					S () Y 🛛	Pay Online	Outage Center	
Content		0		<u></u>								
Structure Structure		•			Training ~	My Cooperative	Rebates -	Safety 🗸	News & Events 🗸	SmartHub	Q	
🔇 Appearance	e	•		hstone Energy®	i di iligi	ing cooperative	nebuteb v	Salety v	nens a Erens v	Sindicitab	~	
Extend		0	U	ooperatives							0	_
🔧 Configurati	ion	0	Latest			This is a sam	ple alert messag	ge.			\odot	
Je People		۲	View	Connected Accounts	Shortcuts	Edit Submis	sions					
Reports		0	Member fo	r 3 vears								
🕜 Help				a o yearo								
		Ť										
				Click here to chang	e it back	Rece	nt News	;		al la sad la sara Al la sara		



4. Content

Anytime you want to create a new page or post a news update or event, that would fall under the category of content. You can see the different content types your site offers under Manage \rightarrow Content \rightarrow Add Content in your admin toolbar. The Content menu also lets you view comments (if your site uses them) and your website's files.



Clicking on the content button will show you all of your posts, of all types.

Content	Structure	Appearance	Extend
Add content	>	Event	
Comments		News Articles	
r Files		Site Pages	

It is good to be familiar with your different content types.

Site Pages: Any time you want to create a page with information that will stay on your website will be a site page. Every page you access via your site's main navigation is likely under the Site Pages category.

News Articles: When you post stories, blog posts, or timely updates, these would fall under the category of New Articles.

It is important that you keep your Site Pages and News Articles seperate. For example, if you want to create a feed of your news, we would filter it by content type. You would not want a news feed populating your Site Pages along with your news articles. **Event:** Some cooperatives like to add events, which populate on an upcoming calendar. If this is something your cooperative uses, adding an event will display the correct information to the calendar.

Oppending when your site was created, your content types may be named differently.

If you see Articles: this is the older version of "Site Pages"

If you see **News:** this is the same as News Articles

5. Adding Content

Now that we're familiar with different content types, we can start posting! Under content, go to add content, and select the type of post you want to make:



Clicking on the content type will take you to the editor for that specific content type.

For our example, let's look at the News Article editor. The Create page will tell you exactly what information is needed to make a post. Red asterisk indicate a required field. The body section is where you can add your main content, this will be text, images, or whatever else you may want to add. Later, we will go over an alternative workflow.

Create News Articles 🌣	
Home » Add content	
Title *	Last saved: Not saved yet Author: admin
DATE PUBLISHED *	Revision log message
Please enter the date that you would like this story to appear published on.	Briefly describe the changes you have made.
Card Image	► MENU SETTINGS
Browse No file selected.	► METATAGS
	► SIMPLE XML SITEMAP
	► URL ALIAS
	► AUTHORING INFORMATION



One file only. 100 MB limit. Allowed types: png gif jpg jpeg. Images larger than 2560x2560 pixels will be resized.

Add a new file	
Q Open File Browser	
Browse No files selected.	
Unlimited number of files can be uploaded to this field. 100 MB limit.	
Allowed types: png gif jpg jpeg.	
Images larger than 2400x2400 pixels will be resized.	
rd Teaser *	
ro reaser "	
vide a teaser or quick summary of your post. This copy will display on the card display in your news feed for this post.	
ly (Edit summary)	
B Ι U S x* x ₂ I _x Ω ∞ ∞ № :Ξ :Ξ :Ξ :Ξ :Ι 99 🖾 ២ № .ΞΞ 🚍 Format 🛛 - 🐟 → 🔄 🖸 Source	56
ext format Full HTML 🔻 Ab	out text formats 🕜
S	
0	
r a comma-separated list. For example: Amsterdam, Mexico City, "Cleveland, Ohio"	
ATTACHMENTS	
rovide file attachments for this post, so your viewers can download them without having to make links.	
\dd a new file	
Q Open File Browser	
Browse No files selected.	
nlimited number of files can be uploaded to this field.	
nlimited number of files can be uploaded to this field. 00 MB limit.	
Jnlimited number of files can be uploaded to this field. .00 MB limit.	
Jnlimited number of files can be uploaded to this field. .00 MB limit. Nlowed types: txt pdf doc docx xls xlsx jpg png.	
Jnlimited number of files can be uploaded to this field. LOO MB limit. Allowed types: txt pdf doc docx xls xlsx jpg png. Agraph Blocks	
100 MB limit. Allowed types: txt pdf doc docx xls xlsx jpg png. agraph Blocks Paragraph added yet.	
Unlimited number of files can be uploaded to this field. 100 MB limit. Allowed types: txt pdf doc docx xls xlsx jpg png. agraph Blocks Paragraph added yet. agraph type	
Jnlimited number of files can be uploaded to this field. LOO MB limit. Allowed types: txt pdf doc docx xls xlsx jpg png. Agraph Blocks Paragraph added yet. Agraph type	
Jnlimited number of files can be uploaded to this field. LOO MB limit. Allowed types: txt pdf doc docx xls xlsx jpg png. agraph Blocks Paragraph added yet. agraph type 1/50 Hero & Simple Text ▼	
Unlimited number of files can be uploaded to this field. 100 MB limit. Allowed types: txt pdf doc docx xls xlsx jpg png. agraph Blocks Paragraph added yet. agraph type D/50 Hero & Simple Text	



Of course, when you are finished creating a post, you will need to save it. If you want to schedule it for a later date, you can always uncheck the "Published" box.

	ant to add a page to your menu while you are creating it? You licking the menu settings to the right side of the page.
	▼ MENU SETTINGS
	✓ Provide a menu link
	Menu link title
	name of the page as it will appear on the menu
	Description
	Shown when hovering over the menu link.
	<main navigation=""></main>
	Weight will go under
	0
	Menu links with lower weights are displayed before links with higher weights.
	► METATAGS
	► SIMPLE XML SITEMAP
	► URL ALIAS
	► AUTHORING INFORMATION
	► PROMOTION OPTIONS
Once the post is	published, the menu link will be added along with it.

6. Editing Content

There are a couple of different ways to edit content. On older themes, there is usually a bit of navigation needed. However, with the newest **Gravity Theme,** you have access to quick editing tools. This is an incredible new feature and one of the big reasons switching to Gravity is a great idea.

Your first option for editing is to click the edit button on the page you would like to change. This will give you access to the body, where you can change the content. You can also change the menu link, title, etc.

Healthy Savings Discound

Touchstone Energy® Cooperatives' Co-op Connections® Prog This edit button takes you back to the upper connections of the program of the body of the program of the program



Save on hundreds of local and national discounts - pharmacy savings, online offers, discounts on events, online cash back shopping and more. Members can get their co-op discounts by shopping online through connections.coop, the Co-op Connections mobile app, or by using the card. Get your card by requesting it from the Co-op.

HEALTHY SAVINGS

Pharmacy, dental, vision, diabetic, hearing aids, chiropractic, lab testing, and MRI & CT scans.

HOTEL SAVINGS Save an average of 20% at over 400,000 locations worldwide.

CASH BACK SHOPPING Earn up to 20% cash back when you shop at over 2,000 online

With Gravity, you also have access to the quick edit tools by clicking the pencil icon to the right of the screen (seen below).



"Quick edit" will allow you make changes directly on the page. This is great if you are looking to make changes that you are able to see.



Perhaps you aren't looking to change the content of the page, but rather change the layout or add a special feature. In these cases, you would use the bar at the bottom of the screen.

REGION: HEADER					
REGION: COLUMN1	REGION: COLUMN2				
REGION: MIDDLE					
BLOCK: BODY		×	~	MOVE	*
					_

Healthy Savings Discounts

Touchstone Enerav® Cooperatives' Co-op Connections® Proaram helps vou save more and live healthier everv dav! Our highly successful

prescription discount offer is now joined by discounts on dental, vision, hearing, lab work & imaging and chiropractor visits. Best of all, you get all these great benefits for FREE!



Change Layout: change the look of your current page

Manage Content: add additional content to your page, such as media cards, accordions, etc.

Edit: Rearrange where each component will be displayed on your page.

In-Page Panel Design: There are a few different workflow options that may work best for you. You can edit directly in the body and paragraph content like up above, or choose to do In-Page Panel Design, like below. You can always do a combination of both.

The Panels design tools are located at the bottom middle of your screen, click Edit to unlock all the available blocks of content on your page.

Tip: Everything in the CMS is referred to as a block, which means a block of editable content. This can be a slideshow, social media icons, menus, or just a block of text.



Use the **Cogwheel** to modify the **Title** of a block, this can be shown on the page as in the example below. The **Title** can also be turned off if desired.

	Member Services	× ~ v Move
CAPITAL CREDITS	PAYMENT OPTIONS	ENERGY ASSISTANCE
Capital Credits are a valuable benefit for members of electric cooperatives. Over the years, your local electric cooperative has returned millions of dollars in capital credit payments to both current and past cooperative member-owners.	We accept various forms of payment and try our best to provide you with many outlets for your convenience. Please see our list of payment options that are available to you today.	There are several programs available for members who are having difficulty paying their electric bills including Family Fund and LIHEAP.

The user interface will slide-up and let you make changes while you are looking at your page. For the **Cogwheel** option, you can uncheck **Display Title** or change the **Title** here directly.

	CONF	IGURE MEMBER SERVI	CES BLOCK		
BLOCK DESCRIPTION Media Card Group					
TITLE *					
Member Services					
REGION *					
Тор					`

When clicking the pencil for any block, a drawer slides up with options available

for this piece of content. Try editing some of your existing components now, to see how this functions on your site.

Tip: Each component has different options. The **Media Card** (gravity theme exclusive), has options for header background colors, opacity, and title/copy.

Touchstone Energy* Cooperatives Over the years, your local electric cooperative has	Change Layout	Pehatesy Safetyy News & Eventsy	SmartHub
+ Media Card			REMOVE MEDIA CARD
Media Card Header - Background Color COLOR *	•		

	Þ	c	 	
Responsible MEDIA CARE Change the cc	· 🌒 💶 💿	ard header strip.		
MEDIA CARE	0 122 71 R G B	•		
MEDIA CARD TIT	TLE			

7. Custom Blocks

Your CWB site is built of **Blocks**, which are individual pieces of content that build your page. Fore example, you can see how the page below is divided into different sections, with each section holding its own piece of content.



Block #1 is a group of buttons on this page, with Blocks #2 and #3 are hero images with additional information.

As a CWB admin, you have access to all sorts of Custom Blocks which you can see by going to **Manage Content → Create Content.**

Touchstor Cooper	ne Energy*	ing 🗸 My Cooperative 🗸	Rebates 🗸 Saf	fety 🗸 🛛 News & Events 🗸	SmartHub	۹	
Latest	Praesent sapien massa, conv	allis a pellentesque nec, eg	etas non nisi. Cras u	ultricies ligula sed magna dia	ctum porta.	^{2 of 2} (5)	
		Change Layout	Manage Content 🖍 Edi	lit			

Accordion Create a collapsible accordion	+	Basic Block + A basic block contains a title	•	Column Group content inside of padded	+	Custom Content + Display any existing custom co		CWB Button + Create a button with an icon a	11	CWB Horizontal Buttons + Used to make a group of button
CWB Pay Portal Embed Use this block to embed your p.	+	Pop-Up + Create a modal pop-up window w	•	Slideshow Create a slideshow of content	+	Tabs + Create a tab based layout of c		Document Embed + Choose a file to embed on your	11	Flip Card + Create a flip card with front
Full Width Paragraph Create a full width strip with	+	Geogle Map + Customize a Google Map embed f	•	Hero Image With Button Create a hero image with an op	+	50/50 Hero & Simple Text + Even height matching row with		Infegraphic + Create a statistic based infog	11	Video Card W/ Description + Testing adding a paragraph ref
Media Box Button Create a custom card with a ti	+	Media Box Group Of Three + Create a layout with 3 media b	•	Media Card Group Create card based layouts with	+	Dropdowns + Use this custom block type to		Full Screen Modal + Use this custom block type to	11	Quote + Create a quote with an attribu
Shoutbar Custom message to appear fixe	+ d	Sidebar Box + Create a sidebar box with a ba	•	Slideshow W/ Captions Create a captioned slideshow o	+	Step List + Used for infographics, step by		Timeline + Create an animated timeline.	11	Webform + Display any existing webform.
Create Content A cessibility	CWB	30 Setup 🕕 Calendar 🌒 🛛	Cha	ios Tools 👔 Coop WebBuild	er - J	Alerts 🚯 Custom 🚯 Forms	•	3 Lists (Views) 6 Menus	0	OpenID Connect 🕕 Social Mer

By going to this view, you can see all of the block types at your disposal. Clicking on these will allow you to create a new element.

If you would like to see these in action before creating them, check out <u>layout1.pod.coopwebbuilder3.com/custom-block-examples</u>.

8. Your Site's Appearance



Clicking on the appearance tab of your admin toolbar allows you to customize how different elements are display **across your website.**

!! Individual Page Changes: If you want to change the color or appearance of an element on a single page instead of the whole website, we need to update your site's CSS code. In these situations, it is best to reach out to our team so we can make the change for you.

The below screen will give descriptions for each element you have control over. Click on an element you want to change and then use the color wheel to pick the new appearance. You can also type in a hexagon code using your co-op's current branding.

▼ COLOR SCHEME							
Color set	Custom 🔻			8			A
Main Background	#fdfdfd	Header Background Top Gradient	#ffffff	æ	Header Background Bottom Gradient	#ffffff	
Slideout Menu Button	#444444	Slideshow Overlay Color 1	#eeeee	8	Slideshow Overlay Color 2	#018fe2	8
	A			۵.			a
Bill Pay Embed Background	#ffffff	Button Color	#005a9c		Button Hover Color	#018fe2	

	â	â	a
News Card Bottom Border	#018fe2	Media Card Top Border #005a9c	Sidebar Background #f6f6f2
	B	&	â
Slideout Region	#ededed	Text Color #222222	Title & Site Slogan #111111
Back to Top Icon	a	Footer Bottom Background #005a9c	Social Media Icons
васк то тор тсоп	#018fe2	Footer Bottom Background #005a9c	Social Media Icons #ffffff
Base Color	#005a9c	Dark Color #01355b	Accent Color #018fe2
	a a	*013330	#018(E2
Footer Main Background	#005a9c	Main Menu Hover Color #018fe2	Paragraph Primary #008851
	<u></u>	A	<u>a</u>
Paragraph Secondary	#005432	Paragraph Success #83d073	Paragraph Info #005baa
	8		â
Paragraph Warning	#e19920	Paragraph Danger	#ed1b24

9. Updating Your Logo

Staying in the Theme Settings from above, if you scroll to the bottom of the page you will see the following section:

Use the logo supplied by the	e theme
Path to custom logo	
Salem_Electric_Logo_Horizont	al_Blue.jpeg
Examples: Salem_Electric_Log	go_Horizontal_Blue.jpeg (for a file in the public filesystem), public:
Upload logo image	
Choose File No file chosen	
	ss to the server, use this field to upload your logo.
in you don't have direct me acces	s to the server, use this held to upload your logo.
▼ FAVICON	
	is displayed in the address bar and bookmarks of most browsers.
Your shortcut icon, or favicon,	
Your shortcut icon, or favicon,	
Your shortcut icon, or favicon, Use the favicon supplied by Path to custom icon avatar.png	the theme
Your shortcut icon, or favicon, Use the favicon supplied by Path to custom icon avatar.png	the theme
Your shortcut icon, or favicon, Use the favicon supplied by a Path to custom icon avatar.png Examples: avatar.png (for a file	
Your shortcut icon, or favicon, Use the favicon supplied by Path to custom icon avatar.png Examples: avatar.png (for a file Upload favicon image Choose File No file chosen	the theme

From here, you can upload a new logo image and favicon (the image that appears as the icon in the actual browser tab). This is a great area to be aware of in case you have a newer logo to upload.

We recommend using a PNG image with a transparent background for the logo,

but JPEGs for all other images on the site.

10. Webforms

Webforms are a great function for your sites. They allow users to submit information to you securely. Webforms can be used for scholarship applications, general contact, employment, and more.

To see your site's webforms, go to Structure \rightarrow Webforms \rightarrow Forms in your admin toolbar.



To add sections to your webform, you will want to be in "build mode."

View Test Results Build Settings	s Export					
Elements Source						
me » Administration » Structure » Webforms						
e Elements page allows users to add, update, duplicate and d	elete elements and wizard pages.	• Watch video				
Add element + Add page + Add layout						Show row we
ITLE		KEY	TYPE	FLEX	REQUIRED	OPERATIONS
Send Us A Message	+ Add element	send_us_a_message	Fieldset	1		Edit -
⊕ [flexbox]	+ Add element	flexbox	Flexbox layout	1		Edit -
🕂 Your Name		name	Text field	1		Edit -
🕂 Your Email		email	Email	1		Edit -
Your Phone Number		your_phone_number	Telephone	1		Edit -
+ Subject		subject	Text field	1		Edit -
+ Message		message	Textarea	1		Edit -
+ [captcha]		captcha	CAPTCHA	1		Edit -
Submit button(s)		actions	Submit button(s)	1		Edit -

Elements are our way of describing a part of the webform. There are a lot of options to choose from and it is good to test different ones out to see what works for you.

Commonly used elements are:

- Text Fields: this is a single input line for users to submit their name, etc.
- Address: automatically fills all properties of an address (street, state, etc)
- Text Area: text area is similar to a text field, but gives users more space
- Fieldset: a fieldset is the label that groups everything together

See It In Action: <u>Check out our video guide to webforms.</u>

11. Sending Webform Results via Email

Once you have created a webform, you may want to set up some email handlers so that the results are sent to you, or other colleagues.

To do this, you will first need to go to the **Settings** section of your webform.

(Contact	Us 🕁							
	View	Test	Results	Build	Settings	port			
_	General	Form	Submis	sions	Confirmation	Emails / Handlers	ST / Sco	Access	

Emails/Handlers allow you to set up a lot of features. Here you can have results sent to you, and you can also set-up email confirmations for the user who completes the form.

When setting this up for the first time, you will need to click the **Add Email** button.



Note: A Handler would only be needed for advanced functionality using separate applications. You should only need to use "Add Email" – if you ever

have a question about a possibility with webform functionality, please reach out to our team.

When clicking the **Add Email** button, some settings will populate on your screen. First is the title, which is just for your use, so name it whatever you would like.

Next, are the **Send To** settings. As the name suggests, this controls where an email notification is sent. If you need this sent to a specific email address at your co-op, you will want to select the Custom Email address setting and then type in the email address. You can also control if anyone needs to be CCed or BCCed on the email.

o email *
Custom To email address
Enter To email address
Aultiple email addresses may be separated by commas.
CC email
– None – 💌
BCC email
– None – 💌
rowse available tokens. ?
A Please note: You can select which user roles are available to receive webform emails by going to the Webform module's admin settings form.

The next section is the **Send From** section, which controls who the recipient sees as the email sender.

SEND FROM (WEBSITE/DOMA	IN) 🕜	
From email *		
[site:mail]		•
From name		
Your Name (name)	•	0
Browse available tokens. ?		

For best practice, use the site:mail default. This has emails sent from the email associated with your website. This is a Touchstone Energy email address, which we have configured to work with most firewall settings.

The **From Name** shows the contact name associated with the email. You can change this to be any field from the form, or leave it as the website's name.

The last section controls the **Message.** If you just want results sent internally, leave this on the default. This may look intimidating, but the code is just telling the system to send all submitted results within the email. You will almost always want to use the default here.

bJ	ect
'e	oform submission from: [webform_submission:source-title]
dy	*
ef	ault 🗸
ef	
1	Submitted on [webform_submission:created]
1	
1 2	Submitted on [webform_submission:created]
1 2	Submitted on [webform_submission:created]Submitted by: [webform_submission:user]

how	all columns				
	TITLE	KEY	TYPE	PRIVATE	ACCESS
	Your Name	name	textfield	No	All roles
	Your Email	email	email	No	All roles
	Your Phone Number	your_phone_number	tel	No	All roles
	Subject	subject	textfield	No	All roles
	Message	message	textarea	No	All roles
	captcha	captcha	captcha	No	All roles

If you uncheck any of these boxes, that value will not be submitted to email. This is a good habit to practice, in case you are sending sensitive information like credit card info or social security numbers. In those cases, we strongly suggest unchecking that information and only viewing it while logged into the site.

If users are submitting attachments for their submission, like a scholarship essay, etc., you may want to consider sending those documents as an attachment in the email.

To do this, select the button allowing attachments to be sent with the emails to your staff.

ATTACHMENTS	
Include files as attachments	
Save <u>Delete</u>	

Security Tip: You can set up your webforms to **Purge** their results. Meaning, after a certain amount of time, the webform results will be deleted from the site. This is a great practice to have so your site is not storing sensitive information for a long period of time. To view this, go to Settings → Submissions.

View Test Results Bod Settings Export General Form Submissions Confirmation Emails / Handlers CSS / JS Access	Contact	Us 🕁							
General Form Submissions Confirmation Emails / Handlers CSS / JS Access	View	Test	Results	Br. d	Settings	Export			
	General	Form	Submiss	sions	Confirmation	Emails /	Handlers	CSS / JS	Access

From here, you can select how long you would like our system to retain submissions. If you set this to **14 days,** for example, the submissions will automatically delete after two weeks from submission.

Let's say you are setting up an email confirmation for the user, then you would want to make a custom message, like the below example.

bject							
Vebform s	ubmissio	on from	: [webfor	rm_submi	ssion:so	urce-title] 🔻
ody *							
Custom bo	ody				•		
custom bu							
custom b							
Format	- B	I ×a	x² 🖻	Ωœ	er 1=		

Thank you for	reaching out to us! Our team will be in touch with you ASAP
2	

In this same example, you would also want the **Send To** setting to be the email the user inputs, so we could change that here:

SEND TO ?	
To email *	
Your Email (email)	•
CC email	
– None –	▼
BCC email	
– None –	•
Browse available tokens. ?	

The "Your Email" is the name of the field the user is filling out in the form, so this will send an email to that address with the custom message.

Once you get the hang of webforms, the possibilities are endless. Of course, our team is more than happy to help set these up with you as well.

12. Text Editor

B I U S x ² x ₂ I _x Ω ∞ ∞ № ∷ ∷ ∷ t t t 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	■
Use this page to describe everything and anything about your cooperative!	
body p	
Text format Full HTML 🔻	About text formats 🕜

You will run into our text editor throughout the site. In addition to allowing you to add content to your page, our text editor has a lot of other features as well to be aware of:

Creating Links: If you need to add a link to a page or block, you can do so by clicking the link icon.



Highlight the text you want to turn into a link, click the button and enter your desired link into the following box:

URL © Open File Browser	
© Open File Browser	
	(
Start typing to find content.	
Title	
Populates the title attribute of the link, usually shown as a small toolti hover.	p on
► ADVANCED	

Notice that you can type in a URL or also select a file from your file browser to use.

Images: You can upload images directly to the content you are working on using the tool below:



Once clicking on the tool, you can upload an image in the below screen. When adding alternative text, you want to describe what is happening in the image. This is what gets for users on a screen reader, so it is important to be descriptive for accessibility.

Insert Image								
Image *								
Browse No file selected.								
Alternative text *								
Short description of the image used by screen readers and displaye image is not loaded. This is important for accessibility. Align None Left Center Right 	d when the							
Save								

Remove Formatting: It is common practice to write your content in Microsoft Word or Google Docs prior to posting on your website. However, sometimes this gives text formatting that we don't want to keep, impacting the look of the text. In our Text Editor, you can remove previous formatting by using the tool below:



"Be Careful With Your Files: Your website has two different file directories, Public and Private. If a Public File is linked on your site, any users will be able to see it. If a Private File is linked, only logged-in users will be able to see it. If you are designing a webpage that is intended for the public, it is important that you only link to Public Files. Otherwise, that particular link will not work for a public user.

13. People

inage ★	Shortcuts	👤 admin	Admin T	oolbar quick se	arch				
Conten	t 🔥 Struct	ure 🔦 Ap	pearance	Extend	🔧 Configuratio	People	Reports	🕜 Help	

The people tab of your admin toolbar is where you can create new users for your site. As the Co-Op Admin, you have the power to add new users.

The Role of a user is what determines their site privelages. If you want a role created that limits site access, please let the CWB team know.



Create new account

Administrator vs. Co-Op Admin: Please never assign the "Administrator" role to someone within your co-op. This role is used for the CWB team ONLY. If someone in your organization is given this role, they will not be able to access your site. If you want to give someone full permissions to edit the site, they would be a "CO-OP Admin."

14. Mobile

Since many users will be visiting your website from their mobile devices, it is important to be aware of your mobile site's appearance. While on a desktop, you can resize your browser window and zoom to 125% to get a good view. By resizing the window into the below shape, this is the view you get:



Our website themes are designed to be mobile friendly, so if something is working on desktop, it should be working on mobile as well. If you notice anything is not functioning correctly, please reach out to the CWB team.

If you prefer to work on mobile, you can also access your admin toolbar on a tablet

or mobile device and make edits that way.

15. Social Media Feeds

Connecting your social media content to your website is a great way to ensure your site has content being posted regularly. We suggest two platforms that can make this easy:

POWR: "In just a few clicks you can get started for free and have access to a whole library of plugins that will work on any website-building platform and on any device. Feel like a professional web designer, with zero code, zero hassle, all while getting the best for your business."



Elf Sight: "Elfsight widgets help 1,000,000+ website owners to increase sales, engage visitors, collect leads and more. Save your time and money with ready-to-use solutions and grow your business faster!"





16. Metatags

Metatags control the way your content displays when shared to a social media site. You can access the Metatags section on the right hand side of any page you are editing. Look through the Basic Tags and make sure that everything is set up the way you would like. The Advanced Settings are available to you as well. Each section also describes the functionality, so be sure to read through these if trying to make a fix. Please reach out to the CWB team at coopwebbuilder@nreca.coop if you have any questions while setting up Metatags. We are happy to get this set up for you.

METATAGS	
onfigure the meta tags below.	
e tokens to avoid redundant meta data and search engine penalization. For example, a eyword' value of "example" will be shown on all content using this configuration, where ing the [node:field_keywords] automatically inserts the "keywords" values from the curr tity (node, term, etc).	as
owse available tokens.	
BASIC TAGS	
Simple meta tags.	
Page title	
[node:title] [site:name]	
The text to display in the title bar of a visitor's web browser when they view this page. This meta tag may also be used as the title of the page when a visitor bookmarks or favorites this page, or as the page title in a search engine result. It is common to append "isite:name" to the end of this, so the site's name is automatically added. It is recommended that the title is no greater than 55 – 65 characters long, including spaces.	5
Description	
Start typing your own custom thing. A brief and concise summary of the page's content that is a maximum of 160 characters in length. The description meta tag may be used by search engines to display a snippet abou	
the page in search results.	t
Abstract Touchstone Energy® Cooperative Inc. is a national network of electric cooperatives	
that provides resources and leverages partnerships to help member cooperatives and their employees better engage and serve their members. By working together, Touchstone Energy cooperatives stand as a source of power and information to their 30 million member-owners every day.	
A brief and concise summary of the page's content, preferably 150 characters or less. Where as the description meta tag may be used by search engines to display a snippet about the page in search results, the abstract tag may be used to archive a summary about the page. This meta tag is <i>no longer</i> supported by major search engines.	t
Keywords	
A comma-separated list of keywords about the page. This meta tag is <i>no longer</i> supported by most search engines.	1

link and preview how it looks on different social platforms. This is a key tool in ensuring everything is set up the way you would like.

We recommend: <u>https://www.opengraph.xyz/</u> and <u>https://socialsharepreview.com/</u>

17. Menus

Your menus control a big part of a user's experience on your website. For this reason, it is important you know where to organize your menus. You can see all of your menus by going to **Structure** \rightarrow **Menus** \rightarrow **Main Navigation.** In most cases, you will be working with you **Main navigation**, which is the menu across the top of your website.



From here, you will see a list of all of your links. You can add new menu links by pressing the **Add Link** button.

Home » Administration » Structure » Menus	
+ Add link	
Title *	
Main navigation	Machine name: main
Administrative summary	
Site section links	
Menu language English •	

ME	NU LINK	ENABLED	OPERATIONS
÷	Home (disabled)		Edit -
÷	Training		Edit -
	✤ Custom Block Examples		Edit -
÷	My Cooperative		Edit -
	💠 Styles Guide		Edit -
	Touchstone Energy Cooperatives		Edit -
	💠 About Us		Edit -
	💠 Contact Us		Edit -
			Edit -
	💠 Board of Directors		Edit -
+	Rebates		Edit -
	Co-op Connections Savings		Edit 💌
	•	_	<u></u>

You can see that branching links are indented in the menu. Our system allows you to simply drag and drop menu items to rearrange them. Clicking on a menu link will take you to the page, whereas clicking **Edit** will allow you to change the settings.

In the settings, you would set the title, which is how it will be named on the menu. You also decide what it links to. You can type a URL directly here or search for the piece of content by its name.



Parent link



The maximum depth for a link and all its children is fixed. Some menu links may not be available as p

18. Alerts

Another great feature of the CWB platform is the ability to set up alerts in case there is a timely or urgent message you need to get out to member owners.



Theme Differences: The alert design might be different depending on your site's theme, so if these instructions do not apply to your site, please reach out to us directly so someone can assist you.

To create alerts, this can be done from the **Alert List**, under structure.



From here, you will see all of your messages.

Alert list ☆		
Home » Administration » Structure		
+ Add Alert		
ALERT ID	NAME	OPERATIONS
1	Sample Alert	Edit -

Adding a new alert or pressing the edit button will bring you to this text editor.

Name	
Sample Alert	
The name of the Alert entity.	
Alert Message *	
B I U S x ² x ₂ I _x Ω ∞ ⇔ ₱ ≔ ≔ 非 非) ≫ ⊠ @ ₱ ☶ ≣ Format → ← → □ ⊙ Source X ≞ ≞ ≡ X ⊕ ⊕ ⊠ ⊙ Styles → ▲ - ⊠-	
This is a sample alert message.	
Text format Full HTML V	About text formats @
lext format	About text formats
This is the Alert message that will be displayed to your members.	
Linked Content *	
#	
The path of the internal or external content that will be linked to this Alert	

From here, you can type the message and add a URL under **Linked Content.** If you do this, when someone clicks on the alert, they will be taken to the section you link. If you do not need a link, use the "#" symbol as the input.

You will also want to set the alert style to ticker if you are using the alert feature that is in the first image.

Alert Style *	
Ticker	•

Select how this Alert will be displayed.

To actually get your alerts to show up, you will need to visit your **Block Structure** page. To get here go to **Structure** → **Block Layout**.





This section sets the skeleton/template for your website's appearance. Elements that appear across multiple page, such as your main menu, site logo, and footer, are all placed here. Since alerts need to be seen on every page as part of the header, we would add it here as well.

You will want to scroll to the section for Alerts.



If you already have alerts showing on your site, you will see it here. If not, this will be empty. In that case, select **Place block.**

Then, search for Alerts:Ticker and place that.

Place block		×
+ Add custom block		
BLOCK	CATEGORY	OPERATIONS
Alerts:Notifications	Coop WebBuilder – Alert	Place block
Alerts:Scrolling	Coop WebBuilder – Alerts	Place block
Alerts:Ticker	Coop WebBuilder – Alerts	Place block

When you place it, some additional settings will appear. Override the title if you want "Latest" to show up. You could also change this to "Urgent" or "Warning" or "Alert" depending on preference.

Configure block	×
Block description: Alerts: Ticker Display title	
Items per block 0 (default setting)	
✓ Override title	
Title Latest	
Changing the title here means it cannot be dynamically altered anymore. (Try changing it directly in Alerts.)	

Press save and you are good to go with using alerts on your website.

19. Additional Best Practices

Here are some recommendations for organizing your work. These are not required, just our suggestions. Please use whatever workflow and practices are best for you.

" **Managing Files:** As time goes on, your file manager will contain more and more content. Because of this, it is important to keep everything organized. It can get overwhelming if a system is not in place within the content manager.

We recommend naming folders and files with no spaces or special characters. Doing so can have a negative impact on the readability of your files and links.

It is also important to **be consistent** with your file naming structure!

!! Images: The larger an image file is, the longer it takes to load your content. Because of this, we recommend using JPG files and avoiding the use of PNG files. PNG files typically are about 20x the size of a JPG and their use is not usually necessary. The only time we recommend using a PNG file is for your co-op's logo at the top of the page.

If you need a tool for resizing images, we suggest <u>https://pixlr.com</u>. This free platform gives you most of the functionality of Photoshop. You can also save images to 50% quality, which will lower your file size. The changes made are

20. Design Consultations

Design Consultations are FREE for our members! The work required will be handled by our staff, guided by your ideas and wish lists. Since last summer, we have performed over 50 Design Consultations for our 450 members.

Visit our website to request a design consultation today.

Let our team put a fresh coat of paint on your website.

1.Kickoff meeting to discover pain points and gather a wish list of changes and additional features.

2.Update your site to use our latest Co-op Web Builder theme offering.

3.Receive improved mobile responsiveness, new menu options, animation features, easy font settings, and additional design components.

4.Meet again to review progress, and next steps if needed.

Enjoy your visual refresh for your website.

21. Spam Prevention

Just for attending this session, we have added new Spam Prevention services to all 50+ of your websites.

You are the first group to receive this new benefit!

This new feature:

- Automatically block users who are performing malicious activity, and add them to the blacklist.
- Block certain e-mail addresses and phrases from being entered in webform submissions.
- Warn users when vulgar or inappropriate content is typed, before the submission occurs.

22. Accessibility

All Co-op Web Builder sites feature new AI functionality as included features. These services will automatically adjust the code on your website in order to meet compliance 24/7/365 (not only on the day when your website launches). We also include a slide-out drawer of tools for your members to use to best experience your website for any assistive needs and allow for any contrast assistance.

No longer will you have to wonder if your website is compliant, because the Coop Web Builder Accessibility Platform has your back.

Accessibility Plugin

- Accessibility profiles allow 1-click toggle on/off smart features for all member sites.
- Seizure Safe
- Vision Impaired
- ADHD
- Cognitive
- Keyboard Navigation
- Blind
- Users





23. SEO and Social Sharing

Check your posts with Social Share Preview (**socialsharepreview.com**) to get a glimpse of what your post will look like, prior to sharing on social media.

Note this tool will also show you if you meet the requirements for sharing effectively.

Tip: Images for the web should never be over 8mb, if you aren't meeting the Facebook requirement, you may want to revisit image sizing on your site.



Facebook (Open Graph)

This information tells Facebook more about your pages.

Items like the URL, Site Name, Content Type, Page URL, Title, Description, and Image (even the alt information) is communicated this way. Without this data, Facebook has no clue how to generate your previews when sharing webpages on social media. It will guess, which may not always lead to the best results.

The Open Graph meta tags are used to control how Facebook, Pinterest, LinkedIn ar The Facebook Sharing Debugger lets you preview how your content will look when i Determiner The word that appears before the content's title in a sentence. The default ignores this v Site name [site:name] A human-readable name for the site, e.g., <i>IMDb</i> . Content type [node:content-type] The type of the content, e.g., <i>movie</i> . Page URL [node:url] Preferred page location or URL to help eliminate duplicate content for search engines, e. Title [current-page:title] The title of the content, e.g., <i>The Rock</i> . Description [node:summary] A one to two sentence description of the content.	
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Determiner The word that appears before the content's title in a sentence. The default ignores this v Site name [site:name] A human-readable name for the site, e.g., IMDb. Content type [node:content-type] The type of the content, e.g., movie. Page URL [node:url] Preferred page location or URL to help eliminate duplicate content for search engines, e. Title [current-page:title] The title of the content, e.g., The Rock. Description [node:summary] A one to two sentence description of the content. Image [node:field_paragraph_blocks] The URL of an image which should represent the content. The image must be at least 20 should not be used if og:image:url is used. Note: if multiple images are added many ser	The Open Graph meta tags are used to control how Facebook, Pinterest, LinkedIn a
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Video URI	Video IIRI

Twitter Cards

Twitter meta information called Twitter card type. There are multiple styles available, but different requirements for each.

This information tells Facebook more about your pages.

Items like the Description, Title, Page URL, and Image URL (even the alt information) is communicated this way.

Without this data, Twitter has no clue how to generate your previews when sharing webpages on social media.

Tip: Your site is already optimized for Summary Card with large image, which is the best option. No need to change it.

TWITTER CARDS

A set of meta tags specially for controlling the summaries displayed when content is shared i

Twitter card type

Summary Card with large image 🔻

- Notes:
 - · no other fields are required for a Summary card

 - Photo card requires the 'image' field
 Media player card requires the 'itide', 'description', 'media player URL', 'media player widi
 Summary Card with Large Image card requires the 'Summary' field and the 'image' field,
 Gallery Card requires all the 'Gallery Image' fields,
 - Gallery Card requires an the coalery image news,
 App Card requires the 'Phone app 10' field, the 'Pad app 10' field and the 'Google Play a
 Product Card requires the 'description' field, the 'image' field, the 'Label 1' field, the 'Dat

Description

[node:summary]

A description that concisely summarizes the content of the page, as appropriate for presentation Twitter, at the word to 200 characters.

Site's Twitter account

The @username for the website, which will be displayed in the Card's footer; must include the @ s

Title

[node:title]

The page's title, which should be concise; it will be truncated at 70 characters by Twitter. This fiel Page URL

[node:url]

The permalink / canonical URL of the current page.

Image URL

[node:field_media]

The URL to a unique image representing the content of the page. Do not use a generic image such dimension. Images smaller than 60x60px will not be shown. If the 'type' is set to Photo then the in

Image alternative text

[node:field_media:alt]

The alternative text of the image being linked to. Limited to 420 characters.